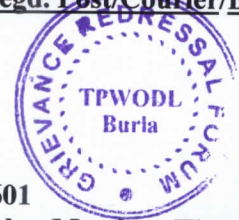


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 1536(4)

Date: 29/02/2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

	Case No.	BRL/168/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sri Sarojini Sandha At/Po- Gochhara, Kuchinda, Dist- Sambalpur.	4132-1105-0818		
3	Respondent/s	S.D.O(Electrical), Kuchinda , TPWODL		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	28.02.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.02.2024			
9	Date of Order	29/02/2024			
10	Order in favour of	Complainant	Respondent	Others √	
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Jamankira, TPWODL, Jharsuguda.

Appeared

For the Complainant- Sri Sarojinj Sandha

Represented by Sri Debananda Sandha

For the Respondent - S.D.O(Elect.), Kuchinda, TPWODL, Jharsuguda.



GRF Case No- BRL/168/2024

(1) Sri Sarojinj Sandha
At/Po- Gochhara, Kuchinda,
Dist- Jharsuguda-768446.
Consumer No.- 4132-1105-0818

COMPLAINANT

VRS

(1) S.D.O(Elect.), Kuchinda, TPWODL, Jharsuguda.

OPPOSITE PARTY

GIST OF THE CASE

The Complainant filed the petition in the name of Sri Sarojinj Sandha bearing Consumer No **4132-1105-0818** represented by Sri Debananda Sandha under JED, TPWODL, Jharsuguda stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted ledger copy for the period from Aug'2017 to Jan'2024 in this case.

OBSERVATION

The complainant has appeared before the Forum on 28.02.2024 in the GRF camp was held in the office of SDO, Kuchinda where the opposite party was also present. During the course of hearing, the complainant has stated that penalty has been lodged and added in the billing accordingly and also the same was found in the complaint form. The penalty case is not coming under the jurisdiction of this Forum and hence denied to pass any order.

Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Sri Sarojini Sandha, At/Po- Gochhara, Kuchinda, Dist- Jharsuguda.

(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".